

## REQUIREMENTS/INSTRUCTIONS TO OBTAIN A TNC PERMIT

The following regulations apply to a TNC\* and/or TNC drivers pursuant to Article 10A of Chapter 20 of the North Carolina General Statutes:

1. The transportation network company (TNC) must require TNC drivers have their vehicles inspected annually to meet State safety requirements.
2. The Division may, by regulation, specify alternative inspections that are acceptable as equivalent inspections, such as an inspection performed in another state. This subsection does not apply to a brokering transportation network company (BTNC).
3. The TNC's online-enabled application or platform must provide the following information to customers after a ride request is accepted by a TNC driver:
  - a. Photograph of the TNC driver.
  - b. License plate number of the TNC driver's vehicle.
  - c. Description of the TNC driver's vehicle.
  - d. Approximate location of the TNC driver's vehicle displayed on a map.
  - e. The TNC must maintain the following records:
    - (i) The record of each TNC service provided in this State for one year from the date the TNC service occurred.
    - (ii) The record of each TNC driver, which includes a driver's name and current address of the driver the TNC has on record at the time the driver's relationship with the TNC ended, in this State for one year from the date the TNC driver terminated their relationship with the TNC.
4. The TNC must require a TNC driver to display the license plate number of the TNC driver's vehicle in a location that is visible from the front of the vehicle at the time a TNC service begins and at all times during a TNC service.
5. The vehicle's license plate number displayed pursuant to this subsection must be printed in a legible and contrasting font no smaller than three inches in height but is not required to be permanently mounted on the vehicle.
6. A TNC driver is not required to obtain approval from the TNC or the Division for a license plate number display required by this subsection.
7. A TNC must require a TNC driver to display consistent and distinctive signage or emblems, known as a trade dress, trademark, branding, or logo of the TNC, on the TNC driver's vehicle at all times when the TNC driver is active on the TNC digital platform or when providing any TNC service that reasonably assists customers to identify or verify a TNC driver responding to a ride request.
8. TNC signage or emblems required by this subsection (N.C.G.S. § 20-280.5(e)) may include magnetic or removable signage or emblems, must be approved by the Division before use, and must meet all of the following requirements:
  - a. Be readable during daylight hours at a distance of 50 feet.
  - b. Include an illuminated TNC-provided sign displaying the TNC's proprietary trademark or logo that is clearly visible so as to be seen in darkness.
9. It shall be unlawful for a TNC driver, as defined in G.S. 20-280.1, to fail to display the license plate number of the TNC driver's vehicle as required by G.S. 20-280.5(d). A violation of this section shall be an infraction and shall be punishable by a fine of two hundred fifty dollars (\$250.00). **Refer to N.C.G.S § 14-401.26**

10. It shall be unlawful for any person to impersonate a TNC driver, as defined in G.S. § 20-280.1, by a false statement, false display of distinctive signage or emblems known as a trade dress, trademark, branding, or logo of the TNC, or any other act which falsely represents that the person has a current connection with a transportation network company or falsely represents that the person is responding to a passenger ride request for a TNC. A violation of this section is a Class H felony if the person impersonates a TNC driver during the commission of a separate felony offense. Any other violation of this section is a Class 2 misdemeanor. **Refer to N.C.G.S. § 14-401.27**

The following items are required to be submitted with your application:

1. A nonrefundable filing fee of \$5,000. (Made Payable to the North Carolina Division of Motor Vehicles).
2. If the applicant is a TNC, proof of insurance meeting the requirements of N.C.G.S. § 20-280.4.
3. If the applicant is a BTNC, proof of insurance meeting the requirements of N.C.G.S. § 20-281 and N.C.G.S. § 20-382, and compliance with For-Hire Intra DMV Regulations.
4. Copy of a filing with the Secretary of State or Certificate of Authority showing corporation is registered to conduct business in this State.
5. Copy of the applicant's policy of nondiscrimination based on customer's geographic departure point or destination.
6. Copy of applicant's policy of nondiscrimination based on customer's race, color, national origin, religious belief or affiliation, sex, disability or age.

**Mail the application with attachments to:**

NORTH CAROLINA STATE HIGHWAY PATROL  
INVESTIGATIVE SERVICES UNIT – DEALER SECTION  
3129 MAIL SERVICE CENTER  
RALEIGH, NC 27697-3129

**Contact Information:**

For additional information or questions regarding TNC operations in North Carolina, customers may contact the Dealer Section directly at **(919) 757-0756** or **dealersection@ncshp.gov**.

**\*Except where expressly distinguished, for purposes of this form the term "TNC" includes both Transportation Network Companies and Brokering Transportation Network Companies. This form is not a comprehensive recitation of all of the legal requirements for TNC operation and is provided for limited informational purposes only. Prior to submitting an application, it is the duty and responsibility of the Applicant to research, understand and comply with all legal requirements for TNC permit application and operation as set forth fully in the North Carolina General Statutes, including, but not limited to, Article 10A of Chapter 20.**



(c) TNC signage or emblems are required and may include magnetic or removable signage or emblems. The TNC must submit, in writing, a request for approval of their design to the Division before use. The TNC signage must meet all of the following requirements:

(1) Be readable during daylight hours at a distance of 50 feet. \_\_\_\_\_(initial)

(2) Include an illuminated TNC-provided sign displaying the TNC's proprietary trademark or logo that is clearly visible so as to be seen in darkness. \_\_\_\_\_(initial)

(d) The TNC and/or its drivers must maintain financial responsibility in accordance with N.C.G.S. § 20-280.4. Proof of financial responsibility maintained by the TNC is attached. \_\_\_\_\_(initial)

(e) The Applicant has adopted the required nondiscrimination policies pursuant to N.C.G.S. § 20-280.3(d)(4) and (5) and copies of the same are attached. \_\_\_\_\_(initial)

### CERTIFICATION

First being sworn, I certify as managing partner or officer of the applicant firm, that I have legal authority to sign and submit this application on behalf of the applicant and that: (1) All statements and information contained herein are true and correct to the best of my knowledge. (2) That all owners, officers, employees, contractors and agents acting on behalf of the applicant TNC in the course of conducting its business in North Carolina shall be familiar with the North Carolina laws governing the regulation of Transportation Network Companies, including, but not limited to, Article 10A of Chapter 20 of the North Carolina General Statutes. (3) That all such owners, officers, employees, contractors and agents acting on behalf of the applicant shall be required to comply with the provisions of any and all applicable laws and with all lawful regulations of the North Carolina Division of Motor Vehicles at all times when acting on behalf of the applicant TNC.

Complete

Firm Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Title \_\_\_\_\_

### ACKNOWLEDGMENT

Date \_\_\_\_\_ County \_\_\_\_\_ State \_\_\_\_\_

Sworn to and subscribed before me this day by \_\_\_\_\_(name principal)

Notary Signature \_\_\_\_\_ Notary Printed or Typed Name \_\_\_\_\_

**(SEAL)**

My Commission Expires \_\_\_\_\_